

COMPANY  
PROFILE |

DELICIOUS

HEALTHY

EVERYDAY



QUALITY  
CATERING SERVICES



A chef in a kitchen wearing a hairnet, mask, and apron, working with a whisk. The chef is wearing a white hairnet, a light blue surgical mask, and a dark blue apron over a dark blue chef's jacket. The apron has the Quality Catering Services logo on it. The chef is holding a whisk and appears to be stirring something in a pot. The background is a kitchen with a warm light fixture.

# About Company

COMPANY PROFILE PRESENTATION

Quality Catering Services (QCS), an Egyptian company specialized in providing Catering and Facilities management to Oil & Gas fields and service companies. Quality catering Top Management are former executive managers of Compass Group the world leading food service company with long track record of experience in delivering food services according to the best international standards of Health and safety in the middle East Market

[www.qualitycatering.net](http://www.qualitycatering.net)

QCS' management team built up combined sales of LE 500 million per year from zero during the hardest years of Egypt's economic crisis. They do so through relentless focus on quality and customer service.

# The Number

**7M+**

Proceed  
meal

**3**

Years of working  
experience.

**20**

Clients all over  
Egypt

**500M+**

Combined  
Sales

## Vision

Our vision is to stay the premier catering company, providing safety, delicious, and high-quality food and exceptional customer service to our clients. We strive to create memorable experiences by delivering delicious meals that are tailored to their individual needs. We use the freshest ingredients and innovative recipes to ensure our quality

## Mission

Our mission is to provide our clients with the highest quality catering services and culinary experiences. Our team of experienced professionals will work with you to customize a menu that reflects your individual tastes and budget. We are committed to using fresh, local ingredients and providing excellent customer service. Our goal is to make your catering a success!

QCS

# OUR SERVICES



## Hospitals

QCS is experienced at customizing the quantities, nutritional value, texture and hygiene that a hospital must deliver for the physical and mental well-being of patients

## Business & Industry

We understand the challenges of keeping operations running smoothly, and the importance of canteens, cafeterias, and guest houses always satisfying staff.

## Education

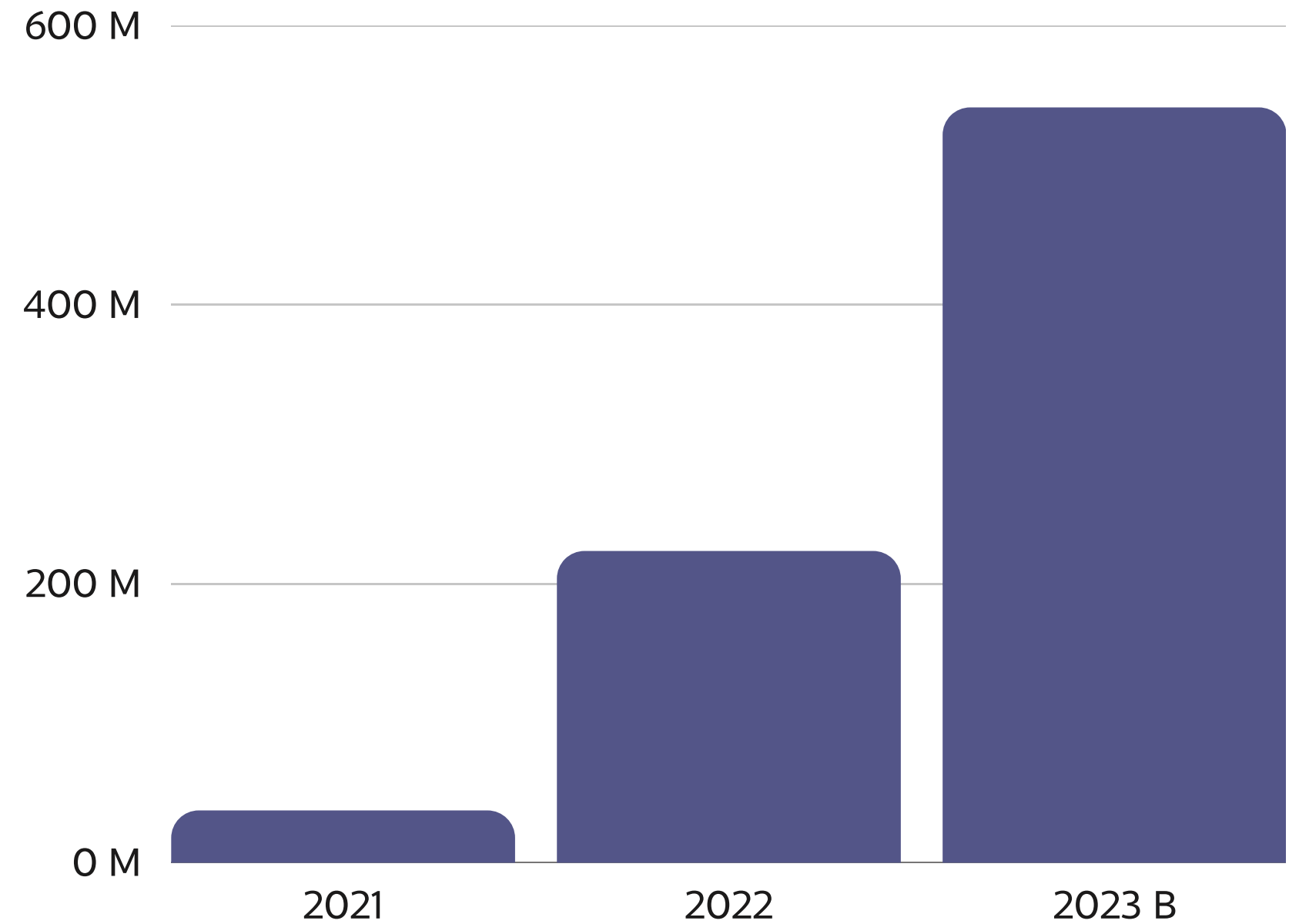
At QCS we realize that childhood is the best time for people to adjust themselves to eating healthy in terms of quantity and balance of diet.

## Oil & Gas

Operating in desert or offshore environments demands a flexible catering operator with financial capabilities to ensure continuity in supply chain and robust processes to keep staff motivated and performing on long rotations

# OUR SALES

We are pleased to announce that our sales have grown significantly over the past three years. Our total sales have increased by 601% from last year, We are proud of our success and look forward to continuing this trend in the future.







# KHALED MORTAGY

- CHAIRMAN QCS CO, EGYPT.

## **Academic qualifications**

- Bachelor of Engineering, Cairo University, Egypt 1983

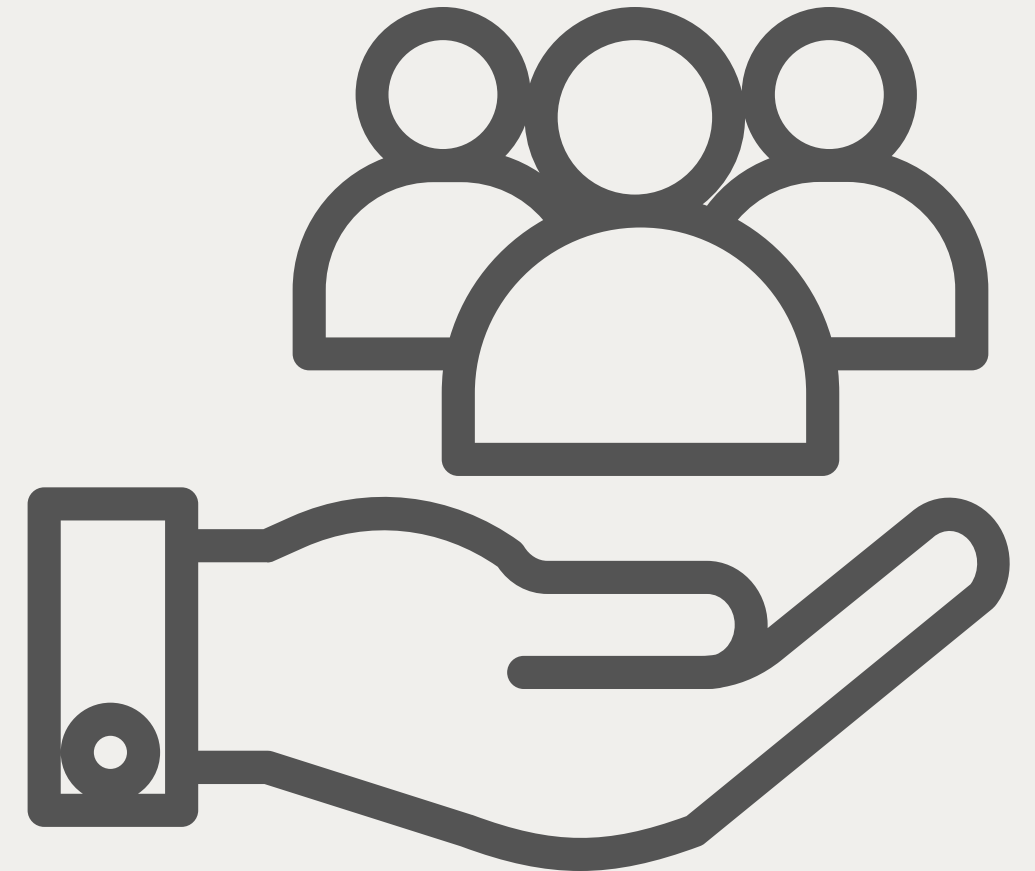
## **Key achievements**

- Transformed Quality Foods Ltd. (own business) into a global platform with high revenue growth
- Expanded market share for Compass group PLC, in Egypt from 2 % to 58 % over 18 years, increasing profit margins by 20 % and revenue growth from EGP 3.3 million to EGP 500 million, with higher quality services
- Achieved best service awards by mega projects such as New Suez Canal, Suez Canal Tunnels, Khalda Petroleum Co, Egyptian Drilling Co, Maersk Drilling Co, Saipem Drilling Co, Shelf Drilling

## CHAIRMAN

*KHALED MORTAGY*

“Our catering company is dedicated to providing exceptional world wide service and a high quality food for all of our clients. We specialize in creating custom menus tailored to the needs of each individual event, and our experienced staff is committed to making sure that every detail is taken care of Our commitment to excellence has earned us a reputation as one of the premier catering companies in Egypt. Our goal is to create long-term value for our customers, employees, and shareholders.”





# QCS | Why QCS

- **CUSTOMER SATISFACTION**

Out of a fundamental belief that our clients are our partners we share in their commercial and operational targets and make their standards our standards. QCS is in the business of satisfying client's needs with single, unified, all-inclusive complete service solutions:

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- **EXPERIENCE**

Our management team has more than 60 years combined direct, relevant experience providing support solutions for the most difficult, fundamental catering and related problems facing clients in Egypt.



QCS

# Why QCS

- **QUALITY ASSURANCE**

Scheduled and surprise visits by management to sites and Client's premises for the purpose of control and staff motivation. All accounts are reviewed on at least a quarterly basis for financial and operational performance, as well as customer satisfaction. Consistency of standard is assessed and feedback reviews are undertaken.

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- **HEALTH AND SAFETY**

Our primary focus is to protect our business partners, our staff and the environment. At QCS we internally trained and developed specialist environmental health and safety Personnel, guided by local and internationally recognized laws and legislation. These are communicated through regular training programs.



# QCS | Why QCS

- **LOCAL KNOWLEDGE:**

We have extensive experience and capability in managing various projects locally, the technically qualified staff and detailed knowledge required to successfully develop and implement various projects. Our staff members proposed to engage in a given project are carefully selected based on their maturity, experience, knowledge and ability to effectively communicate and interact with our customers.

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- **TECHNICAL ABILITIES:**

A resource of highly qualified professionals unsurpassed in its depth of experience and knowledge. Such experience substantially sensitizes our team to the vigorous service demands of the institutional and environmental demands.



QCS

# Our Clients



**National  
security**

QCS

# Our Clients

L'ORÉAL

RAYA



mej



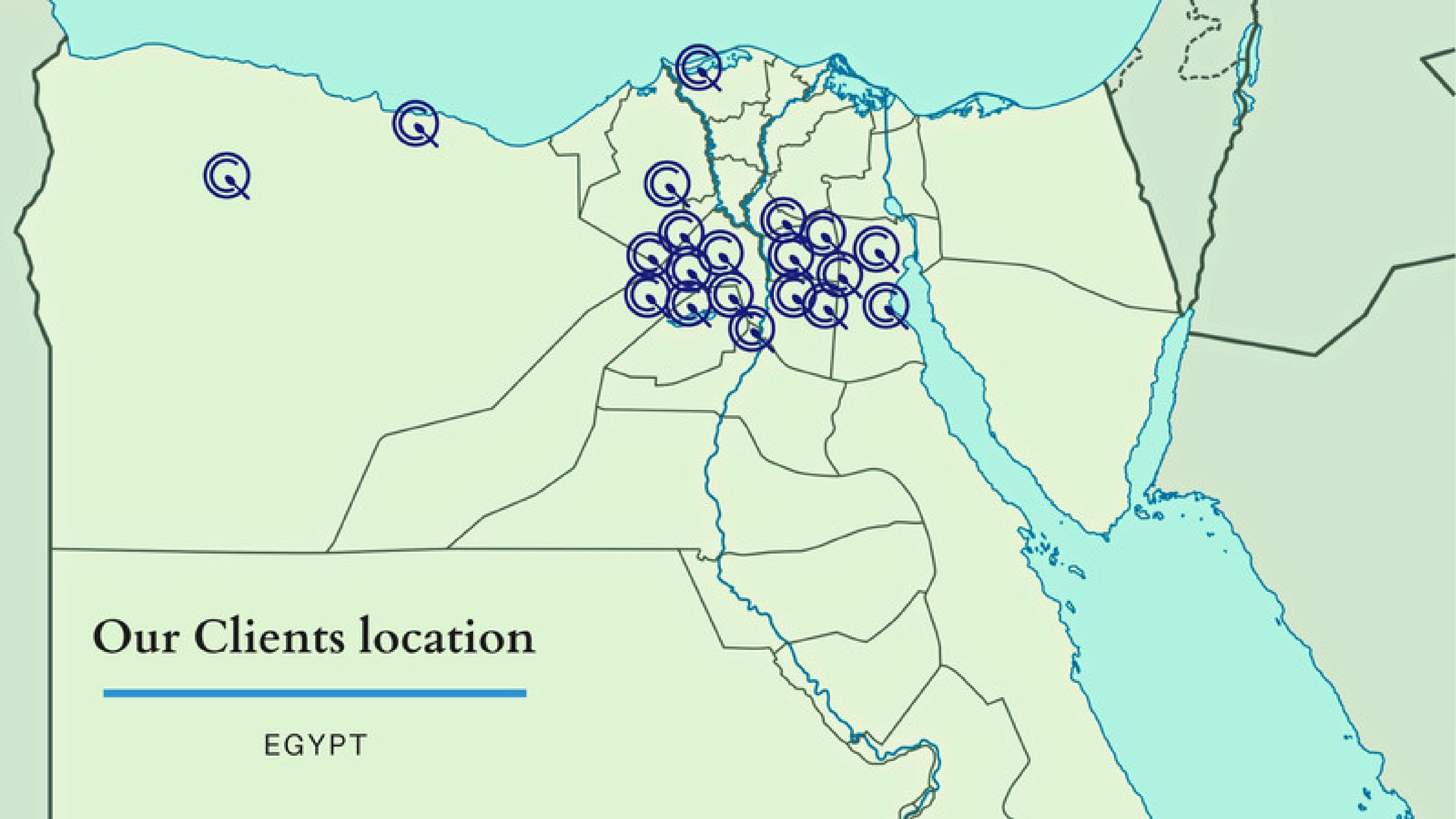


QCS

# Our Clients







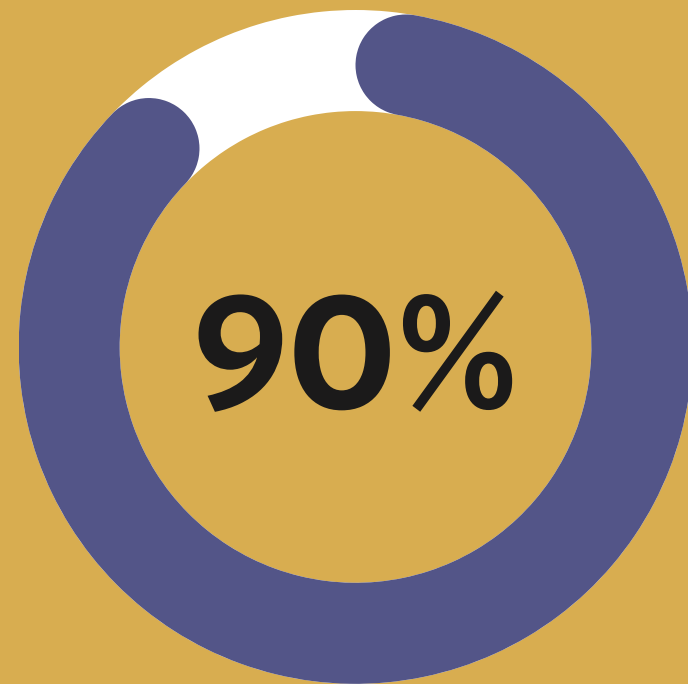
**Our Clients location**

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EGYPT

QCS

# Client retention



[www.qualitycatering.net](http://www.qualitycatering.net)



We are proud to announce that our client retention rate has reached an impressive 90%! This is a testament to our commitment to providing excellent customer service and delivering quality products and services. We value our customers and strive to ensure that they have the best experience possible. Thank you for your continued support!

# Our ISO Certificate & food safety policy

**CERTIFICATE**

Certification No : 05910/QUA22D  
Initial Certification Date : 05.10.2020  
Recertification Date : --  
Issue Date : 14.10.2022  
Expiration Date : 04.10.2023  
Revision Date / No : 14.10.2022/02

RoyalCert International Registrars, certifies that the management system of the organization has been assessed and found to be in accordance with the requirements of the related standard.

**DIN EN ISO 22000:2018**  
**Food Safety Management Systems – Requirements (ISO 22000:2018)**

**Quality Catering Services**  
40 Cornich El Nile Maadi, Cairo, Egypt

**Scope: Catering Services**

Cat. E

General Manager  
Chris Markopolo

**IAF**  
INTERNATIONAL ASSOCIATION OF CERTIFICATION BODIES

**DAkkS**  
Deutsche Akkreditierungsstelle  
D-ZM-18390-01-00

**RoyalCert**

*Crown Your Quality*

**شركة كواليتي للخدمات والتموين**  
**QUALITY CATERING SERVICES**

**Food Safety Policy** **سياسة سلامة الأغذية**

Quality Catering Services, as a Promising food service provider in Egypt regularly measures our compliance against national and international food safety regulations in order to sustain an effective Food Safety Management System. Such a framework is based on pro-active control procedures and helps to safeguard the safety of food throughout in operations

إن شركة كواليتي للخدمات والتموين بوصفها شركة واعدة في مجال تقديم الخدمات الفندقية في مصر تقوم وبصفة مستمرة بقياس مدى التزامها بالمعايير المحلية والعالمية وكذلك المعايير الخاصة بسلامة الأغذية وذلك بهدف المحافظة على نظام فعال لإدارة سلامة الأغذية وبمساعدة إدارتنا العمل هذا إلى إجراءات ضبط فعالة للمساعدة في حماية جودة وسلامة الغذاء في جميع المواقع.

Quality Catering Services is committed to consistency and continual improvement in food safety standards and will implement a sustainable food Safety Management System that is up to the Codex Alimentarius Commission Guidelines for the food ISO 22000 application of HACCP and the safety Management System

تلتزم شركة كواليتي للخدمات والتموين باستمرار إدخال التحسينات على معايير سلامة الأغذية مما يجعلها تطبق نظام إدارة مستدام لسلامة الأغذية يتماشى مع الإرشادات للجنة كوديكس اليمنتوريوس (Allimentarius Commission Codex) و (HACCP) و (ISO 22000) لتطبيق سلامة الأغذية.

Quality Catering Services is also committed to prevention of food spoilage which as detrimental to the health and safety of its customers. Contaminated food products are identified segregated and of Properly get rid of.

تلتزم شركة كواليتي للخدمات والتموين بمنع تلوث وتلف الأغذية التي تضر بصحة وسلامة عملائها ويتم تحديد وحصر المنتجات الغذائية الملوثة والتخلص منها بشكل صحيح.

Quality Catering Services adapts a philosophy of continuous improvement in all aspects of food safety through colleague education, Training, awareness and continuous improvement in all aspects of food safety programs. all employees are provided with information training and tools necessary to do their job in a hygienic compliant manner

تتبنى كواليتي للخدمات والتموين فلسفة تقوم على إدخال التحسينات بصفة مستمرة في كافة جوانب سلامة الأغذية من خلال تثقيف وتوعية العاملين وتنظيم البرامج التدريبية و تزويدهم بالمعلومات و الأدوات اللازمة ل أداء مهامهم بطريقة صحيحة وبالالتزام التام بقواعد السلامة.

All levels of Quality Catering Services organization Management, supervisors, employees and functional departments are responsible for the food safety Management system

جميع المستويات في شركة كواليتي للخدمات والتموين (الإدارة والعاملون والأقسام العامة) مسئولين عن نظام إدارة سلامة الأغذية.

This policy shall be reviewed annually by the Quality Catering Services management to ensure that it continues to reflect the aims of the company and keeps up- to- date with legislative requirements

تخضع هذه السياسة للمراجعة سنويًا من قبل إدارة شركة كواليتي للخدمات والتموين والتفريق الأساسي لضمان استمرارها في تجسيد أهداف الشركة و مواكبة المتطلبات التشريعية والقانونية.

**QUALITY CATERING SERVICES**

محسن البحراوي  
العضو للتدبير

**MOHSEN ELBAHRAWY**  
MANAGING DIRECTOR

**ISO 22000**



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# Connect With Us!

**Thank you** for taking the time to learn more about our company. We look forward to working with you and helping you achieve your goals.



+2 0102 322 2033 / +2 0100 007 0096



info@qualitycatering.net



www.qualitycatering.net

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We are thrilled to showcase our passion for food and hospitality through our exceptional services. Our team of experienced chefs and event operators work tirelessly to create unforgettable culinary experiences for our clients. We pride ourselves on delivering personalized menus that cater to your unique tastes, safety, and preferences. Our commitment to using only the freshest ingredients ensures that every dish is bursting with flavor and nutrition, we are dedicated to making your vision a reality. Let us take care of the details so you can sit back, relax, and enjoy the delicious food and impeccable service that we provide. Thank you for considering us for your next event!



40 NILE CORNICHE, MAADI, CAIRO GOVERNORATE, EGYPT